

Member Reimbursement

I paid out of pocket and I am requesting reimbursement for medical services.

How to submit your reimbursement form	Questions
<p>Fax to : 1-844-318-5146</p> <p>Or</p> <p>Mail to:</p> <p>Blue Cross Blue Shield of Michigan</p> <p>Member Reimbursement – Mail Code: 0010</p> <p>600 E. Lafayette Blvd.</p> <p>Detroit, MI 48226</p> <p>Keep a copy of all documents you send us. Allow 30 days for processing.</p>	<p>Call Customer Service at the number on the back of your Blue Cross member ID card.</p>

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Send the provider's statement and a copy of your paid receipt (if paid using personal check, please provide copies of the front and back of the check) with this form by U.S. mail or fax. Make sure the statement shows the patient's name, date of service, diagnosis code (a code that describes the condition), procedure code (a code that describes what service your provider is billing for), the amount charged for each service performed and proof of payment. If you have questions, please call Customer Service.

To speed up our processing remember to:

- Fill out a separate form for each claim.
- Mail only original receipts, including all pertinent information on provider's letterhead. Without this information, your claim will be returned to you. Cash register receipts, canceled checks, money orders and personal itemizations cannot be used in benefit payment consideration.
- Make copies of the original receipts for your files before sending us the original. We will keep all materials in our files and they cannot be returned to you.
- If the patient has Medicare coverage, fill in the Medicare number including alpha characters. Be sure you include the *Medicare Summary Notice* that was sent explaining the charges paid or not paid by Medicare. This is not required for dental, vision or hearing services.

If another health care plan has already paid a portion of the service, attach a copy of the explanation of benefits you received from that other plan.