



2018-2019

TEMP ID CARD

Touro University – California Student Health Insurance Plan (SHIP)

Below is your Student Health Insurance Plan Temporary Identification Card.
Cut it out and keep it with you at all times. This card can be used to verify your coverage.

How to Use This Plan:

STEP 1

Go to the campus health center first whenever possible. They can treat many health concerns or refer you to an outside doctor if needed.

STEP 2

If the campus health center is closed, visit a PPO network provider. The PPO network for this plan is Cigna's Open Access Plan..

Web: www.cigna.com

STEP 3

If the provider does not file a claim for you, download a claim form from www.4studenthealth.com/tuca and fill it out completely. Send claim form with billing statements or receipts to:

Relation Insurance Administrators
P.O. Box 6040
Agoura Hills, CA 91376-6040

cut out along dashed line

IMPORTANT REQUIREMENTS

MEMBERS: Carry this card at all times. Before hospital admissions, outpatient surgeries performed outside the physician's office, or for other services as specified in your plan, your physician must call for authorization in advance (pre-certification). Failure to comply may result in a reduction of benefits. Emergency hospitalization must be reported within 48 hours following admission. To find a Cigna provider, please visit www.cigna.com.

For pre-certification, and to verify eligibility or benefits, call Relation Insurance Administrators at **(877) 358-3727**.

PROVIDERS: For pre-certification, and to verify eligibility or benefits, call Relation Insurance Administrators at **(877) 358-3727**.

Submit claims electronically to **PAYER ID 62308** or mail to the following address:
Cigna, P.O. Box 188061, Chattanooga, TN 37422-8061

NOTICE: Possession of this card does not guarantee coverage or payment for a service or procedure. Please call the number on this card to verify eligibility.

Benefits are not insured by Cigna or affiliates.

This plan is underwritten by: National Guardian Life Insurance Company
as Policy Form NBH-280 (2015) CA NPPO et al.



Cigna PPO

2018-2019
Student Health Insurance Plan

Name:

Student ID #

Your student ID is your member number

Group Name: Touro University – California
PPO Group #: 0193101
PPO Network: Cigna PPO
Policy #: 2018E4A19
Coinsurance: 100% In-Network/
60% Non-Network
Office Visit Copays: \$20 In-Network/
\$40 Non-Network
ER Copay: \$150 (waived if admitted)



Rx Bin: 003858
Rx PCN: A4
Rx Group: RQSA

Prescription Copays:

Generic – \$20
Preferred brand name – \$35
Non-preferred brand name – \$60
Non-formulary – \$60

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Language Assistance Notice

You can get an interpreter and have documents read to you in your language. For help, please call the Member Services number listed on your ID card.

